

news



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PEABODY LITTLE ROCK SEES HUGE BENEFITS FROM HSI'S PROFIT SERIES POS ONE YEAR AFTER INSTALLATION

Scottsdale, AZ—May 27, 2009—[Hospitallity Solutions International](#) (HSI), a division of [MICROS Systems, Inc.](#), and a leading provider of information technology solutions for the hospitality industry celebrates with Peabody Hotel Group's (PHG), Peabody Little Rock, one year after installation.

After replacing an older POS System, the Peabody Little Rock has streamlined its operations saving both time and money. Under the terms of the agreement, HSI provided a new file server, POS terminals, and a direct interface to its retail inventory program. For years, Peabody Little Rock had operated its retail outlet with a separate Point of Sale.

“By integrating Profit Series to our retail stores we no longer have to manually upload inventory levels into the POS. The consolidation of retail sales data into the Daily Sales Report has saved us countless hours, reducing our operating cost over the past year,” stated Terry Ozanich, Controller at Peabody Little Rock.

Peabody Little Rock installed the HSI Profit Series POS system one year ago and now joins five other PHG properties using the Profit Series POS, including the prestigious Peabody branded locations in Memphis and Orlando, as well as Crowne Plaza Natick, Holiday Inn Boston-Somerville, and Hilton Greenville, three franchised locations. Peabody is also able to take advantage of the latest Profit Series POS features such as increased credit card security and support for wireless handheld devices, such as the iPod touch®.

“We selected the Profit Series POS for HSI's undisputed reputation for delivering a high quality, reliable POS System that will outlast our investment for many years,” stated General Manager, Gregg Herning. “From fine dining to retail outlets, the Profit Series POS processes the transparent flow of data and ensures each hotel guest receives the promise of Peabody Service Excellence®.”

“HSI consistently offers our customers technology tools they need to provide excellent service. We partner with third-party vendors as needed to provide

complete automation solutions. The flexibility of HSI Profit Series POS is evident in its ability to scale from one POS terminal to a full resort such as Peabody Little Rock, addressing point of sale needs in retail, snack bars, fine dining and beyond. With the introduction of the Apple iPod touch[®] as a handheld POS solution, Profit Series extends POS service to in-room bars, pool-side and even remote locations with the upcoming release of 3G networking on the Apple iPhone[®],” stated Cyndi Shepley, General Manager and Vice President, HSI.

The HSI [Profit Series Point-of-Sale](#) system is an easy-to-use, windows-based solution designed to fit into nearly any hospitality environment. With over 800 individual configuration options, the Profit Series POS can be tailored to meet the needs of any hospitality operation. From a single POS terminal to a complex enterprise with multiple locations, the simplicity of design is backed by extraordinary functionality and intuitive graphics making the use and operation of the Profit Series POS one of the easiest in the industry.

About Peabody Hotel Group

Peabody Hotel Group (PHG) is one of the nation’s leading hotel groups, known for operating successful, high-profile, Peabody-flagged hotels and quality independent/franchise hotels.

The Peabody flag has been flying in Memphis, Tennessee since 1865 when the original hotel opened. This grand dame of Southern charm and hospitality quickly established herself as “The South’s Grand Hotel.” Today, after a multi-million dollar makeover, the hotel is a sparkling, ultra-luxurious property that pays tribute to tradition, and embraces the wonders of modern high tech for its guest’s enjoyment and comfort. In 1986, The Peabody Orlando opened for business and quickly established a reputation for Peabody Service Excellence[®] and a penchant for winning just about every hotel industry award. Early in 2002, the Peabody flag was raised over the great Arkansas River in Little Rock, Arkansas, and guests from around the United States and from all over the world are flocking to this magnificent hotel.

Peabody Hotels consisting of the three Peabody-flagged hotels in Orlando, Memphis and Little Rock, is a division within the portfolio of the Memphis, Tennessee based Peabody Hotel Group. The company’s six Brand Management Division properties are wholly-owned and managed independent franchise properties in the north-east and South Carolina.

About Hospitality Solutions International

Hospitality Solutions International (HSI), a division of MICROS Systems, Inc. provides technology solutions for the hospitality industry, with capabilities in software development and systems integration, as well as ASP Services and Internet based products. The HSI product line includes: Profit Series Point of Sale System and [MyHSI.net](#) Corporate Management and Reporting System. HSI products are installed in more than 4,000 locations worldwide.

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